

Customer Resources

Please distribute to the public or post on your websites

Public Safety Power Shutoffs (PSPS)

- PSPS Information & Current Status– sce.com/psps
- PSPS Informational Video– <https://youtu.be/zMQXOEspnck>
- PSPS Restoration Video– <https://www.youtube.com/watch?v=9-EjMcFCcIE>
- PSPS decision making– sce.com/pspsdecisionmaking
- Role of weather in PSPS– sce.com/fireweather
- SCE's PSPS reports filed with the CA Public Utilities Commission– www.cpuc.ca.gov/consumer-support/psps/utility-company-psps-reports-post-event-and-post-season

SCE Notifications

- Sign up for PSPS alerts– sce.com/pspsalerts
- Sign up for Edison's Newsletter– energized.edison.com/newsletter

Situational Awareness

- SCE outage map– sce.com/outagemap
 - Report an outage- 800-611-1911 or sce.com/outage
- Wildfire Communications Center– sce.com/wcc
- Weather awareness for PSPS– sce.com/wildfire/weather-awareness
- Situational awareness map– sce.com/wildfire/situational-awareness
- Wildfire cameras– alertcalifornia.org
- Weather stations– sce.com/weatherstations
- CPUC wildfire maps– ia.cpuc.ca.gov/firemap/

Preparedness

- SCE emergency preparedness– sce.com/safety/family/emergency-tips
- CAL FIRE preparedness– readyforwildfire.org

Vegetation Management

- Vegetation Management– sce.com/safety/power-lines or safetrees@sce.com

Customer Programs & Rebates

- SCE Customer Programs & Resources– sce.com/customerresources
- SCE California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) discount programs– sce.com/residential/assistance/fera-care
- SCE Marketplace (portable generator rebates)– marketplace.sce.com
- SCE Critical Care Backup Battery Program– sce.com/ccbb
- SCE Access & Functional Needs Resources– sce.com/afn
- 211 Community Assistance- call 211, text PSPS to 211211 or 211.org
- SCE Medical Baseline Allowance Program– sce.com/medicalbaseline
- Self-Generation Incentive Program (SGIP)- sce.com/sgip or selfgenca.com
- SCE Customer Support- 800-655-4555

Energized by Edison

- Stories and videos on SCE's wildfire safety efforts– edison.com/wildfire-safety